

# DYMO Label v.8.7.4

Read Me — November 2019

This document contains important information that is not included in any other DYMO Label documentation. It highlights changes in system requirements, new features, and known problems. Please read this document carefully!

## NEW IN THIS RELEASE

This release includes:

- Support for macOS 10.15 Catalina

Developers Note: DYMO has a Software Developer's Kit (SDK) for all supported printers. See [www.dymo.com](http://www.dymo.com) for more information.

## SYSTEM REQUIREMENTS

### Operating System Support

OS X 10.13 and later (Intel Only)

## INSTALLATION

DYMO Label v.8 requires that you have "Administrator" level permissions to install a printer. You **MUST** be able to modify files in the System folder to install and configure a LabelWriter printer.

**NOTE:** Do not connect the USB cable to your computer or USB hub until instructed to do so during the software installation. If you have a label printer already installed, disconnect the USB cable from your computer before running the installer and reconnect the cable when instructed to do so.

### Manually Installing a Label Printer

1. Make sure your label printer is plugged in and turned on.
2. Open **System Preferences** for **Printers & Scanners**.
3. Click the **+** button under the **Printers** list.
4. Select your label printer from the **Printer Name** list, and then click **Add**.  
The printer is added to the Printers list.
5. Close the **Printer Preferences** dialog to complete the installation.

### LabelWriter Duo Notes

- The LabelWriter Duo printer does not support Rendezvous. You will not be able to locate a LabelWriter Duo printer with Rendezvous.
- Printing to both the LabelWriter Duo Tape and Label printers at the same time is not recommended.

**NOTE:** In some cases, you may not see your printer model listed in the Printer Setup utility or the Add button may be disabled. If this occurs, exit and restart the Printer Setup Utility.

### Add-In Support for Microsoft Office

DYMO Label v.8 supports add-ins for Microsoft Word and Excel in Microsoft Office 2016, 2019 and 365.

### Installing DYMO Label Add-Ins

To install and use the add-ins for Office, you must run Word and Excel at least once BEFORE installing DYMO Label v.8. This allows the Microsoft Office first run processing to create the add-in script folders.

**IMPORTANT: DYMO Label v.8 must be installed for each user**

DYMO Label v.8 must be installed for each user account that will use the software. For example if you install the software as Administrator and then login to a different account, you must install DYMO Label v.8 on that account.

**COMPATIBILITY**

**Printer Support**

DYMO Label v.8 supports the following printer models:

LabelWriter Wireless  
LabelWriter 450  
LabelWriter 450 Turbo  
LabelWriter 450 Twin Turbo  
LabelWriter 450 Duo  
LabelWriter 4XL

MobileLabeler  
LabelManager Wireless PnP  
LabelManager 280  
LabelManager 500TS  
LabelManager PnP  
LabelManager 420P  
LabelManager 450D

Earlier LabelWriter printer models are **NOT** supported by this version of DYMO Label software.

**CONTACTING DYMO TECHNICAL SUPPORT**

For Technical Support, please visit the Support section of the DYMO Web site at:

<http://www.dymo.com>