

DYMO[®]



LabelWriter Duo

Quick Start

www.dymo.com

Follow these steps to install the LabelWriter printer and print your first label.

1. Unpacking your LabelWriter Printer

NOTE For Windows, do not plug the printer into your computer until asked to do so during the software installation.

- 1 Unpack your printer and save the packing materials.
- 2 Make sure you have all the items shown in Figure 1.

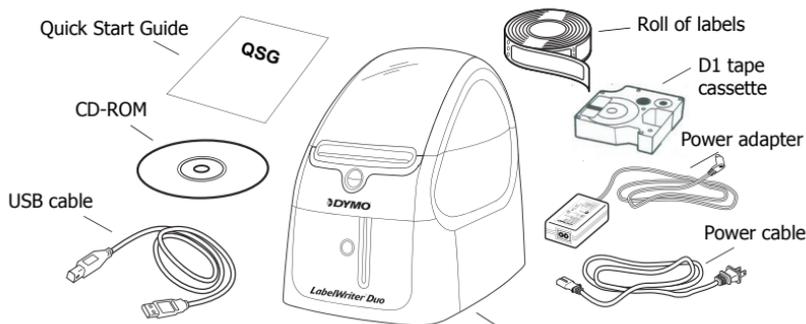


Figure 1 LabelWriter printer

Your LabelWriter printer is a direct thermal printer and does not use toner, ink cartridges, or a ribbon. Instead, it uses heat from a thermal print head to print on specially treated labels. Labels are the only supplies you will ever need to buy.

Become familiar with the printer's major components. See Figure 2.

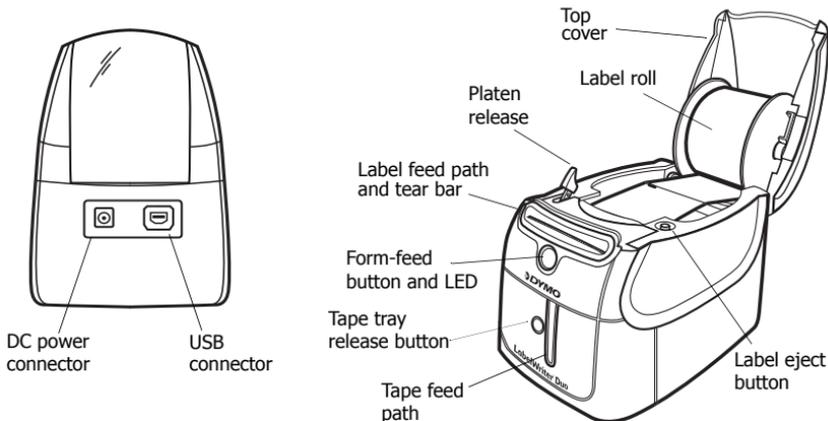


Figure 2

LabelWriter Printer Features

The form-feed button on the front of the printer is used to advance a single label. The label eject button is used to remove labels from the printer. The tape tray release button opens the tape tray to insert or remove a tape cassette.

The LED status light allows you to visually determine the current state of the printer:

- Solid blue - power is on and the printer is ready.
- Flashing blue - labels are not loaded properly or label spool is empty.

2. Installing the Software

To install the software on a Windows system

NOTE Do not connect the printer to your computer until instructed to do so during the software installation.

- 1 Insert the LabelWriter CD into your CD-ROM drive.
After a few seconds, the installation screen appears.
If the installation screen does not appear:
 - a. Click **Start** and then **Run** on the Windows taskbar. The Run dialog box appears.
 - b. Enter **D:\install.exe** (where D is the letter assigned to the CD-ROM drive) and click **OK**.
- 2 Select the language version you wish to install and then follow the on-screen instructions.

To install the software on a Macintosh system

- 1 Insert the DYMO LabelWriter CD into the CD-ROM drive.
After a few seconds, the DYMO Label Software Installer icon appears. See Figure 3.
- 2 Double-click the Installer icon and then follow the on-screen instructions.



DYMO Label
Software Installer

Figure 3

3. Connecting your LabelWriter Printer

At some point during the software installation, you will be asked to connect your LabelWriter printer to the USB port.

NOTE For Windows, do not connect the printer to your computer until instructed to do so during the software installation.

To connect the power

- 1 Plug the power cord into the power adapter. See Figure 4.
- 2 Plug the power adapter into the power connector on the back of the printer. See Figure 5. Make sure to push the plug in completely.
- 3 Plug the other end of the power cord into a power outlet.

To connect the USB cable

- 1 Plug the USB cable into the USB port on the back of the printer. See Figure 5.
- 2 When prompted during the software installation, plug the USB cable into an available USB port on your computer. See Figure 6.

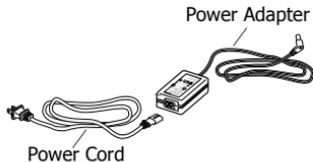


Figure 4

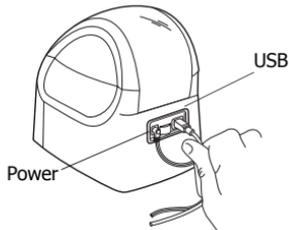


Figure 5



Figure 6

4. Loading Labels

The printer uses two types of labels: die-cut paper labels and D1 tape labels.

To load die-cut labels

- 1 Press the form-feed button to eject the labels that protected the printer during shipment.
- 2 Open the top cover and remove the label spool.
- 3 Hold the spool spindle in your left hand and place the label roll on the spindle so that the labels feed from underneath.
- 4 Place the spool guide on the right side of the spool and adjust it to fit snugly against the roll. See Figure 7.
- 5 Insert the label spool into the slots in the printer cover.
- 6 Cut the first label in half so that you have a clean edge and insert the label into the label feed slot. See Figure 8.
The printer feeds the labels, stopping at the beginning of the first label. If the printer stops without feeding the label, make sure the label is fully inserted and then press the form-feed button.
- 7 Close the top cover.

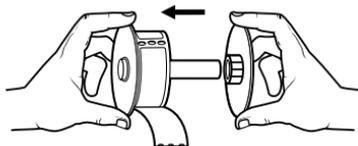


Figure 7



Figure 8

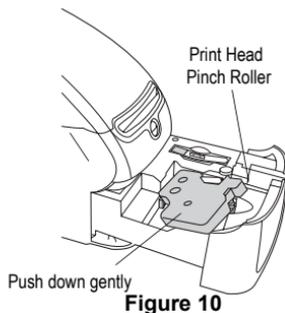
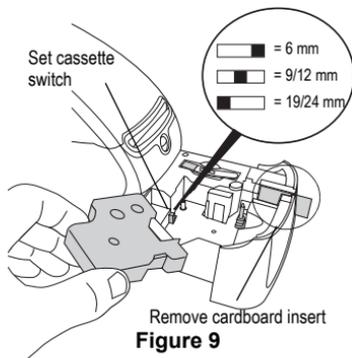
To load the D1 tape cassette

- 1 Press the button on the front of the printer to open the tape cassette tray.
- 2 Set the cassette switch for the size of the tape cassette that you are inserting. See Figure 9. A notch in the cassette fits over the switch when the cassette is in the correct position.

NOTE The first time you use the printer, remove the protective cardboard insert from between the print head and pinch roller. See Figure 9.

- 3 Make sure the tape and ribbon are taut across the mouth of the cassette and that the tape passes between the guideposts. If necessary, turn the spool clockwise to tighten the ribbon.
- 4 Insert the cassette with the tape and ribbon positioned between the print head and pinch roller. See Figure 10.
- 5 Press firmly until cassette clicks into place. Make sure tape and ribbon are positioned correctly.
- 6 Press the button to close the tape cassette tray.

You are now ready to print your first label.



5. Printing your First Label

These instructions show you how to print a die-cut label. To print a D1 tape label, refer to the *DYMO Label Software User Guide*.

To print a label

- 1 Start the DYMO Label software by doing one of the following:
 - For Windows, click **Start**, then **Programs>DYMO Label>DYMO Label**.
 - For Macintosh, double-click the DYMO Label icon in the folder where you installed the software.

(Windows) The first time you open the application, you are asked to register. Follow the on-screen instructions to register the software. You are also asked to enter your default return address and default logo file.

- 2 At the main window, click once on the label and type some text.
- 3 Choose a font and a justification setting from the Formatting toolbar.
- 4 Click  to print the label.

Congratulations! You are now ready to start designing and printing labels.

For complete details on how to use the software, refer to the *DYMO Label Software User Guide* on the DYMO Label CD-ROM and the online Help.



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