

# **pelouze®**

## **10-lb USB Postal Scale**



### **User Guide**

**[www.pelouze.com](http://www.pelouze.com)**

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# Pelouze® 10-lb USB Postal Scale

The Pelouze® 10-lb USB Postal Scale weighs items up to ten pounds (4.5 kg) in 0.2-ounce (5 g) increments. This document provides instructions for using the scale.

## Installing the Scale

The scale is powered through a USB port on your computer. When not connected to your computer, the scale can be powered by an optional 9-volt battery (not included).

### To install the scale

1. Unpack the scale.
  2. Set the scale on a firm, flat surface.
  3. Plug the USB cable (included) into an available USB port.
- The scale is automatically recognized by your computer.

❗ When connecting the scale through a USB hub, always use a powered hub.

## Inserting the Battery

The scale uses one 9-volt alkaline battery (not included). The scale automatically turns off after two minutes of inactivity.

### To insert the battery

1. Disconnect the USB cable from the computer or USB hub.
2. Turn the scale over.
3. Remove the battery-compartment cover by sliding the cover toward the back of the scale.
4. Attach a 9-volt battery to the battery terminals.
5. Insert the battery into the compartment and replace the cover.

❗ Remove the battery if the scale will not be used for a long period of time.

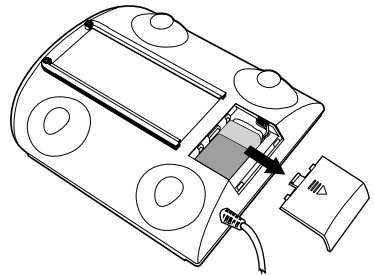
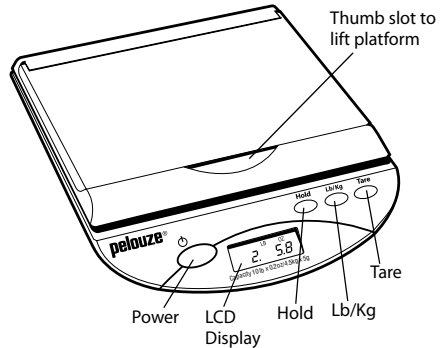
## Turning on the Power

When the scale is powered through the USB port, the Power button has no effect. The power is on when your computer is running.

### To turn the scale on

- ◆ Press the **Power** button on the front of the scale to turn the scale on and off.

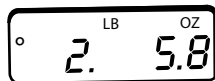
When the scale is first plugged in or turned on, wait a few seconds for the scale to stabilize before weighing items. The display shows **88.8.8.8.8** for a few seconds and then **0.0** when ready.



## Using the Scale

Always wait for **0.0** to display before placing an item on the scale platform.

After placing an item on the scale, wait for several seconds for the weight to appear. When the scale is ready, a **○** appears to the left of the weight.

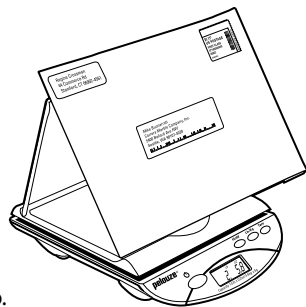


### To weigh an item

◆ Place an item on the scale platform.

– or –

◆ Lift the top of the scale platform to a 90-degree position and place large envelopes in an upright position on the platform.



## Using the Tare Button

You can weigh small items or items that cannot be easily placed on the scale platform by placing the items in a container and using the Tare button to eliminate the weight of the container.

❗ Pressing the Tare button always returns the scale to zero.

### To use the Tare button

1. Place an empty container on the platform.
2. When the scale is ready, press the **Tare** button. The display is set to zero and the weight of the container is removed.
3. Place the items to be weighed in the container.  
The display shows the weight of the items, without the weight of the container.
4. After removing the container, press **Tare** to reset the scale to zero.

## Using the Hold Button

When an item being weighed extends over the front of the scale and you cannot see the display, you can freeze the display using the Hold button.

### To use the Hold button

1. Place the item on the scale.
2. After a few seconds, press the **Hold** button and remove the item from the scale.  
The weight continues to be displayed for about six seconds.

## Changing the Units of Measure

Your scale can display weight in English (pounds) or metric (kilograms) units. The default unit for the scale is set in English (pounds).

### To change the units of measure

◆ Press the **Kg/Lb** button to toggle between English and metric units.

## Caring for the Scale

With proper care and handling, your scale will give you years of service. Keep the following in mind when using your scale:

- Your scale works best when operated and stored at normal room temperature. Avoid lengthy exposure to extreme heat or cold.
- Only operate the scale on a stable, vibration free surface.
- Exposure to dust, dirt, moisture, vibration and air currents; and proximity to other electronic equipment can affect the reliability and accuracy of your scale.
- Using the scale in proximity to wireless devices, such as mobile phones, can cause the scale display to fluctuate when the device is in use.
- Although this scale is designed to be quite durable, gently place items to be weighed on to the platform. Avoid rough treatment as this may permanently damage the internal sensor and void your warranty.
- You can permanently damage the scale by placing significantly overweight items on the scale platform.
- Avoid shaking, dropping or otherwise shocking the scale. This is a precision instrument and **MUST BE HANDLED WITH EXTREME CARE.**
- The scale has been calibrated at the factory and will not need to be calibrated again.

## Technical Specifications

Capacity	10.0 pounds (4.5 kg)
Resolution	0.2 oz (5 g)
Units	lb/oz (kg/g)
Auto-off	After two minutes of inactivity
Operating Temperature	50 - 86 °F (10 - 30 °C)
Interface	USB low speed HID scale device
Power	USB (included) or 9-volt alkaline battery (not included)

For information about our other scale products, visit [www.pelouze.com](http://www.pelouze.com)

# Troubleshooting

Problem/Error Message	Solution
No display	<ul style="list-style-type: none"><li>• Ensure the scale is connected to the computer using the USB cable, or replace the battery.</li><li>• If not connected to the computer, press the <b>Power</b> button.</li></ul>
<b>Lo</b> or low battery indicator is displayed	Replace the 9-volt battery.
<b>CAL</b> is displayed	Scale is in calibration mode. Press the <b>Power</b> button to return to normal mode.
Negative number is displayed	A Tare value is displayed as a negative number when the items are removed from the scale. Press <b>Tare</b> to reset the scale to zero.
<b>ErrE</b> is displayed	The item on the scale platform exceeds the maximum capacity of the scale. Remove the item immediately to prevent damage to the scale.
Display reads <b>0.0</b> with an item on the platform	This can happen because: <ul style="list-style-type: none"><li>• The Tare button was pressed while an item was on the scale.</li><li>• Your computer went into Sleep or Standby mode with an item on the scale.</li><li>• Power to the scale was disconnected or turned off and then on again with an item on the scale.</li></ul> In all of these cases, remove the item from the platform and press the <b>Tare</b> button to return the display to <b>0.0</b> .

If you need further assistance, contact Pelouze Technical Support at (877) 724-8324.

You can also reach Pelouze at [www.pelouze.com](http://www.pelouze.com)

## ONE-YEAR LIMITED WARRANTY

Sanford, L.P. warrants the Pelouze scales and accessories to be free from defects in design, materials and workmanship for one year from the date of purchase. If this product is found to be defective within that time, we will promptly repair or replace it at our cost. This warranty does not cover accidental damage, wear and tear or consequential or incidental loss.

### WHAT IS COVERED?

This warranty covers this product only and only against defects in design, materials or workmanship. If, after inspection of your returned product, we find that the product is defective in design, materials or workmanship, we shall at no charge to you repair or replace the product at our discretion, and return the product to you. You are responsible for the full cost of shipping the product to Sanford, L.P. but there is no charge for the inspection or the return postage.

### WHAT IS NOT COVERED?

This warranty does not cover loss of or damage to a computer or other devices connected directly or indirectly to this Sanford product. This warranty also does not cover any loss of or damage to data, programs, records or other information. This warranty does not cover any defect or loss which would not have occurred if instructions in the owner's manual had been followed. This warranty does not cover other incidental or consequential damages even if Sanford, L.P. has been informed of their possibility. This warranty is in lieu of all other warranties, express or implied.

This warranty gives you specific rights and you may also have other rights, which may vary from state to state or country to country.

## HOW TO MAKE A WARRANTY CLAIM

To make a warranty claim, please contact customer support

Customer Support – (800) 323-0749

Customer Support Fax – (800) 457-9208

[www.pelouze.com](http://www.pelouze.com)

## For Technical Support (877) 724-8324

You will be required to provide proof of purchase at the time of your warranty claim, so please keep your original receipt showing the date of purchase.

### Certification

This device has been tested and complies with the requirements of:

- Model #40158
- UL 1950
- FCC Part 15 Class B
- EN60950: Low Voltage Directive Product Safety
- EN55022: Radiated and Conducted Emissions B
- EN55024: ITE Products Immunity Requirements

### FCC Compliance

This equipment has been tested and found to comply with the limits for a Class B computer peripheral, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Electrostatic Discharge Precautions

Electrostatic discharge (Static Electricity or ESD) can cause damage to any electronic device, including the scale. To avoid damage, follow these simple steps:

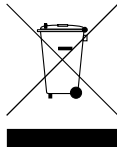
- Always disconnect the scale from your computer or USB hub when changing the battery.
- Always discharge any accumulated static electricity from yourself before connecting the scale to your computer or USB hub. If your computer uses a three-pin, grounded connector, you can do this by touching the metal case of your computer. As an alternative, try touching a cold water faucet.

### Environmental Information

The equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances for the health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish pressure on natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end-life equipment in a sound way.

The crossed-bin symbol marked in your device invites you to use those systems.



If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administration. You can also contact us for more information on the environmental performance of our products.

